

Transparency Statement

About me

I advise and represent clients in relation to high value disputes in the following fields:

- Insurance: I act for insureds, insurers and re-insurers in relation to non-marine insurance disputes;
- Professional liability: I act for clients, professionals and/or their insurers;
- Commercial disputes: I act for any party involved in high value and complex contractual disputes.

Contact me

You may contact me or my clerks for an estimate or quotation for my services. I invite enquiries from:

- solicitors or other practising lawyers;
- Licensed Access clients, who may hold either a licence issued by the Bar Standards Board, or be a member of a professional body which has been recognised by the Bar Standards Board; and

Sophisticated members of the public who wish to instruct a barrister under the Public Access Scheme (also known as Direct Access). I am licensed to accept clients under the Bar Direct Access Scheme, although I do not have the additional authorisation to conduct litigation.

Contact details for me or my clerks can be found on the top of my website profile page and on the Contact page on our website.

We will provide you with an estimate or quotation as soon as possible. We always aim to set out the basis of estimates or quotations clearly, but if you receive your estimate or quotation and there is something you do not understand, please contact us.

Fees

When I am instructed on a Public Access Basis I charge a fixed fee for each piece of work I am instructed to undertake. The fee will be calculated by reference to my hourly rate and the amount of work anticipated, and must be agreed in advance.

When I am instructed on any other basis, my fee may be agreed on an hourly rate basis or a fixed fee basis. For a hearing, my fees are most commonly agreed on a fixed fee basis. For written work my fees are more commonly agreed on an hourly rate basis, although I do also work on a fixed fee.

If I am instructed by a solicitor, I also accept instructions under conditional fee agreements ("no win, no fee agreements") in certain circumstances. For information please contact the clerks.

4 NEW SQUARE

C H A M B E R S

Timescales

Timescales for a piece of work may vary on factors such as my availability, the nature and complexity of the case, the amount of work required, and any deadlines imposed by the client, the other side or the court.

Public Access

If you are a member of the public, please refer to the the Bar Standards Board's Public Access Guidance for Lay Clients which can be found [here](#). This explains how the Public Access scheme works and how barristers can be instructed directly.

Regulatory and Complaints Information

Barristers are regulated by the Bar Standards Board. You may search the Barristers' Register on the Bar Standard's Board website by clicking [here](#).

This shows (1) whether a barrister has a current practising certificate and (2) whether a barrister has any disciplinary findings that have been published on the Bar Standards Board's website in accordance with their policy.

Alternatively, you may contact the Bar Standards Board on 020 7611 1444 to ask about this (or email

My chambers, 4 New Square Chambers, provides information about:

- the procedure for making a complaint;
- any right you may have to complain to the Legal Ombudsman (LeO), which is an independent body that may be able to help you if you have complained to your lawyer and are not happy with the lawyer's response;
- how to complain to the LeO; and
- any time limits for making a complaint.

You can find this information [here](#).

You can also search the decision data on the LeO's website by clicking [here](#). This shows providers which received an ombudsman's decision in the previous calendar year, and whether the LeO required the provider to give the consumer a remedy. Alternatively, you can contact the LeO on 0300 555 033 to ask about this (or email enquiries@legalombudsman.org.uk).

Hard copy documents

Please ask me or my clerks if you require, free of charge, a hard copy of this Transparency Statement, the Bar Standards Board's Public Access Guidance for Lay Clients or Chambers' Complaints Procedure.